



Pikes Peak Hospice & Palliative Care

2024 Annual Report to the Community



Dear friends,

When families are in need in their most difficult hours, Pikes Peak Hospice & Palliative Care is there. As adults and children face life-limiting illness and navigate grief, PPHPC walks alongside them on their journey.

As the only nonprofit hospice in the Pikes Peak Region, our work extends beyond the services paid by Medicare and Medicaid to embrace the full needs of our patients and their families through expressive therapies, comprehensive bereavement support, special needs funding, Sentimental Journeys and more. 2024 marked a year of growth, evolution, and furtherance of our commitment to a dignified and peaceful passing for all who enter our care.

Among the highlights of 2024:

- PPHPC served 21 percent more patients than the year prior, rising to meet the needs of our growing community
- Pikes Peak Hospice Foundation provided nearly \$250,000 in funding for charitable care, ensuring no one is turned away for lack of funds or insurance.
- Over 1,000 adults and children received bereavement services in the form of individual counseling and group therapy sessions at our Center for Grief & Loss.
- Most notably, we began construction and launched an \$8.5 million initiative to transform our headquarters on Tenderfoot Hill Street into the region's only freestanding Inpatient Care Center.

As a community-based nonprofit, all funds raised stay directly in El Paso, Teller and Elbert counties. Our work is made possible by you, our generous donors, sponsors and community partners who are stalwart champions of compassionate care. Thank you for your support and the trust you place in Pikes Peak Hospice & Palliative Care and our Pikes Peak Hospice Foundation.

Sincerely,



Dawn Darvalics
President



Jim Harris
**Chair, PPHPC Board
of Directors**



Shane Sherman
**Chair, Foundation Board
of Trustees**



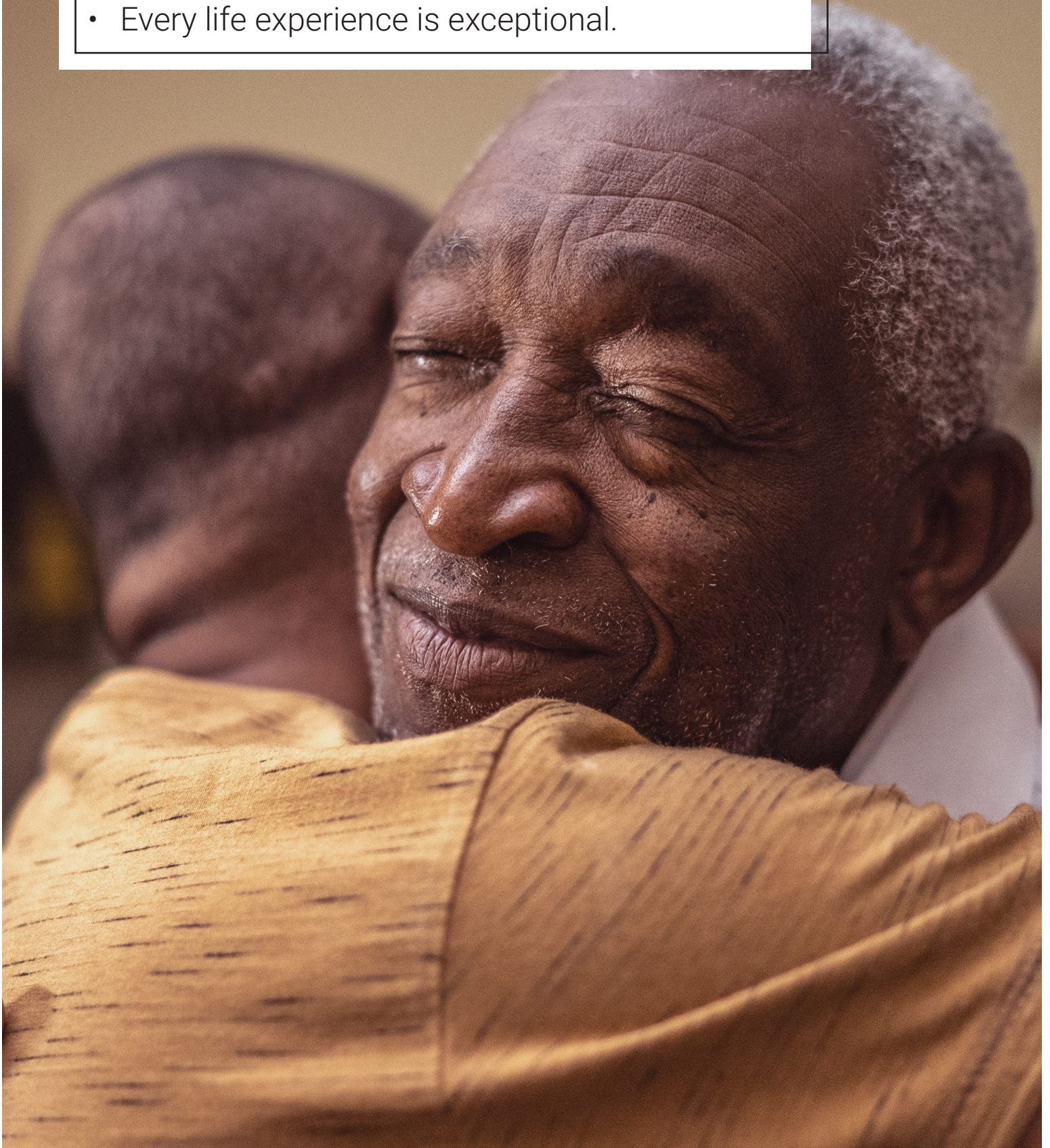


OUR MISSION

- To provide compassionate and expert end-of-life care to patients and their families.
- To partner with those who share our vision.
- To lead change in the community to ensure comfort for all who face serious illness.

OUR CORE PRINCIPLES

- Hospice care is about living.
- Comfort and dignity should be accessible to all.
- Every life experience is exceptional.

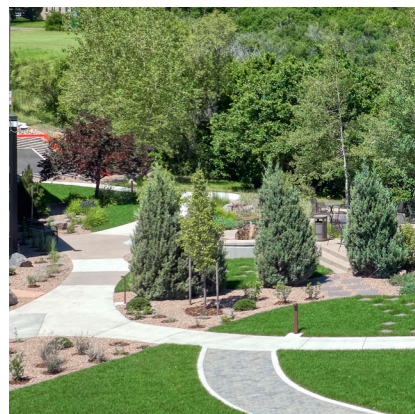
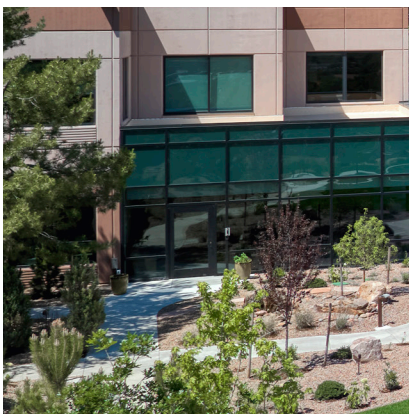


Entering a new era with a special place for special care

With a collective swing of their sledgehammers and to the cheers of gathered stakeholders, leadership of Pikes Peak Hospice & Palliative Care embarked on a new era for the organization when construction began on an Inpatient Care Center (ICC). The June “wall breaking” ceremony marked the start of one year of construction to transform the first floor of PPHPC’s building into the region’s only freestanding center designed specifically for hospice and palliative care.

An \$8.5 million initiative launched in 2024 with lead gifts of \$3.5 million from Pikes Peak Hospice Foundation and a generous \$500,000 from El Pomar Foundation. Throughout the latter half of 2024, the PPHPC headquarters on Tenderfoot Hill Street began the transformation into a beautiful and serene home-like environment for patients and their families. The new ICC expands capacity from eight beds previously in a hospital setting into 12 private suites designed with comfort and dignity at the forefront. Two of the 12 patient rooms are negative pressure rooms to prevent the spread of airborne infectious disease – increasing safety for visitors, staff and other patients. We are grateful to local firms RTA Architects and Nunn Construction for their dedication to this project.

Features of the new ICC include a family kitchen and dining area, a veterans’ reflection room, a children’s play area, a multifaith chapel, a great room with a fireplace and grand piano, and beautiful gardens overlooking the city. The ICC will provide specialized medical care to hospice patients 24/7/365 and also can provide respite care for loved ones when family members need a break from caretaking.



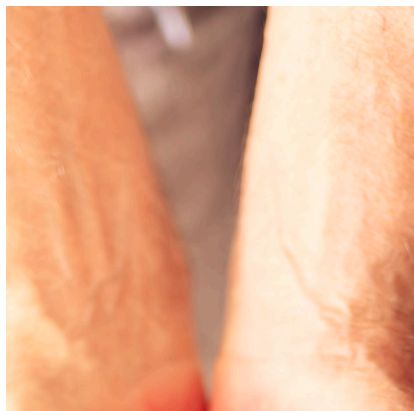
Help close the gap

You can help us complete our ICC capital campaign to ensure the best in inpatient hospice care for years to come in the Pikes Peak region.

For more on the ICC, go to icc.pikespeakhospice.org.



Alongside patients and families on their journey



85,504.

That's right: In 2024, Pikes Peak Hospice & Palliative Care provided 85,504 days of comfort, compassion, and skilled services to over 1,700 people in our hospice care – plus over 500 patients receiving palliative care services. Combined, that's over 2,000 people and their family members or close friends assured that they and their loved ones don't have to face a difficult journey alone.



Pikes Peak Hospice & Palliative Care provides exceptional, life-enriching hospice and palliative services for those with a life-limiting illness or terminal diagnosis. We ensure patients and their families are empowered with more options to manage their illness and experience greater comfort. We turn no one away: PPHPC is the only hospice in the region serving all patients and their families regardless of their ability to pay.

While Medicare, Medicaid and private insurance pay for hospice care, it's the generous support of donors to the Pikes Peak Hospice Foundation that allows us to provide comprehensive holistic care, through services such as:

- **Sentimental Journeys**, providing moments of joy and connection as well as lasting family memories during difficult times. In 2024, our Sentimental Journeys included a family trip on the Royal Gorge Route Railroad, family visits to museums and the zoo, family dinners out, and airfare to fly in an adult daughter to see her mother one last time.
- **Complementary therapies** such as aromatherapy, healing touch therapy, reiki, pet therapy, and music therapy.
- **Charitable care** for those lacking Medicare, Medicaid or private insurance – ensuring that no one is denied compassionate medical and whole-person care
- A **full-time Veteran Liaison** who helps patients navigate and acquire deserved benefits, performs pinning ceremonies and bedside salutes, and provides tailored training to community partners to best meet the unique needs of veterans. Pikes Peak Hospice is proud to have achieved a Level 5 partner status with the national We Honor Veterans program, demonstrating the highest level organizational commitment and ability to provide quality care to veterans.
- A **full-time Faith-Based Liaison**, empowering faith-based communities to make informed decisions about hospice and palliative care through educational workshops and seminars. Our Faith-Based Liaison understands and honors the diversity of faith traditions held by those in our care.
- **Special Needs** funding to help patients and families in their most difficult times – paying for groceries, occasional household bills or cremation services.



2,243 _____
Hospice & palliative patients served (unduplicated)

1,734 _____
Hospice patients served (unduplicated)

509 _____
Palliative patients served (unduplicated)

683 _____
Patients served in hospice inpatient unit

361 _____
Veterans served

96 _____
Veterans pinning ceremonies performed

6 _____
Children served

7,355 _____
Hours of service provided by 121 volunteers

583 _____
Music therapy sessions for individual patients

607 _____
Patrons enjoying group musical performances in care centers

774 _____
Individual grief counseling sessions held

72 _____
Bereavement support group sessions held for nearly 450 people

60 _____
Children & family members enjoying zoo getaway day through our Center for Grief & Loss

58 _____
Patients receiving charitable care (\$252,173)

70 _____
Patients whose special needs were met (\$52,337)

11 _____
Sentimental journeys provided





Illuminations: Honoring John & Janet Suthers

Shining a light on those who inspire us and make our community the best it can be. That's what we do every year at our annual Illuminations breakfast. In 2024, hundreds gathered as we presented our Quality of Life Award to former Colorado Springs Mayor John Suthers and his wife, Janet, for their decades of dedication to our city and region through public service, business leadership and volunteer roles. The Quality of Life Award is a singular honor bestowed on an individual or couple who embody many of the core principles we hold dear at PPHPC:

- Every life is exceptional.
- Optimism is powerful and contagious.
- To listen is to understand.
- Comfort and dignity should be accessible to all.

The event netted nearly \$45,000 for the variety of programs and services that distinguish Pikes Peak Hospice & Palliative Care – services such as music therapy, Sentimental Journeys and the assurance of care for those lacking insurance or financial means.

When hundreds of community members gather together in one room on a spring morning, we send a powerful statement that everyone in our community deserves the best in compassionate, dignified care at end of life.





Trees of Life: 40 years of lights and love

When we lose a loved one, we grieve. When we connect with others who are grieving, we realize that sorrow is not ours alone.

For four decades, the Trees of Life ceremony has brought together our community to honor and remember loved ones. The 2024 gathering paid special tribute to Christine Ketterhagen, a beloved wife and mother whose Catholic faith guided her servant's heart throughout her life. Christine was an active community volunteer – most notably as a CASA advocate for abused and neglected children and for more than 20 years as a hospice volunteer at the Inpatient Unit.

Hundreds gathered at the Trees of Life ceremony outside the Colorado Springs Pioneers Museum to enjoy music from the Threshold Singers and Pikes Peak Highlanders as names of departed loved ones were read before a countdown to light the trees. As has been tradition for many years, a special tree of red, white and blue lights honors military veterans and first responders.

The Trees of Life ceremony also serves as an unofficial kickoff to the Empty Stocking Fund. PPHPC is honored to have been a partner agency with Empty Stocking Fund since 2016.

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\$10,000 and above

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*Denotes those in the Florence K. Lawrie Society, donating cumulative contributions of \$10,000 or more and/or significant in-kind contributions.

In-kind donors

- Kristine Betts
- Black Forest Lutheran Church Quilters
- Dorothy Cashell
- Cheyenne Mountain Zoo
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Legacy Circle

Legacy Circle recognizes and honors those who have indicated an enduring commitment to Pikes Peak Hospice & Palliative Care through their estate plan. Legacy Circle gifts realized in 2024 are noted in the donor section.

- Sandra & Jody Adams
- Pam & David Ament
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- Elizabeth Wright

Every effort has been made to accurately recognize donations of \$250 or greater received Jan. 1-Dec. 31, 2024. Gifts specifically for the Inpatient Care Center will be recognized in a future report. If your name was omitted or noted incorrectly, please notify Pikes Peak Hospice Foundation at 719-457-8104 or foundation@pikespeakhospice.org.

Annual Sponsors



Proud Partner Agency



- Rocky Mountain Cancer Centers
- RTA Architects

Illuminations Sponsors



Trees of Life Sponsors



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- UMR
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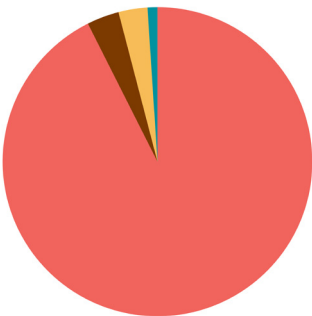
2024 Finances

Financial Position

	PPHPC	Foundation
Total Assets	\$23,042,257	\$21,960,949
Current Assets	\$13,298,754	\$10,587,951
Property, Equipment (Net), Leases	\$9,743,503	\$185,823
Other Assets		\$11,187,075
Total Current Liabilities	\$3,030,160	\$878,891
Accounts Payable, Accrued Liabilities	\$2,468,406	\$2,987
Lease Liabilities & Due to Affiliates	\$561,754	\$4,298
Due to PPHPC		\$871,606
Total Long-term Liabilities	\$3,323,784	\$9,232
Note Payable	\$3,293,242	
Lease Liabilities	\$30,542	\$9,232
Total Liabilities	\$6,353,944	\$888,123
Total Net Assets	\$16,688,313	\$21,072,826
Restricted Endowment		\$9,307,647
Board Designated Reserve		\$6,721,271
Unrestricted	\$10,522,926	\$4,870,908
Property, Equipment (Net)	\$6,165,387	\$173,000

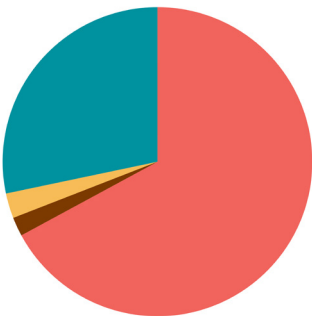


Statement of Activities



Revenue

Patient Service	\$18,371,642	98.5%
Contributions	\$667,722	3.5%
Release of Donor Restriction	-\$600,000	-3%
PPF Restricted & Unrestricted	\$204,869	1%



Expenses

Hospice Services	\$12,266,425	67%
Other Care Services	\$363,189	2%
Fundraising	\$468,366	2.5%
Administrative	\$5,174,195	28.5%



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 Ashley Brown, Director of Clinical Services



*"Our family is so fortunate that our mom was able to spend the last days of her life in the care of Pikes Peak Hospice. This was truly a gift to her and our family... Every individual that supported and loved our mom treated her with tenderness, dignity and respect. She was no longer frightened, frustrated or confused." - **A Daughter***





Pikes Peak Hospice and Palliative Care

Honored to walk this journey with you

Office and Inpatient Care Center
2550 Tenderfoot Hill St.
Colorado Springs, CO 80906

PPHPC
719-633-3400
mail@pikespeakhospice.org

Foundation
719-457-8104
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